

March 20,2020

To all Total Orthodontics Patient Families:

We regret to inform you that the governor of Colorado has just signed an executive order suspending all elective medical and dental procedures through April 14th, 2020.

As such, all appointments scheduled at Total Orthodontics through April 14th have been cancelled. You do not need to contact our office regarding rescheduling as at this time we do not have a clear idea when we will be able to resume normal patient care. We will contact you when it is time to reschedule.

From now until the ban is lifted, we will see only emergency appointments (as directed by Governor Polis) involving bleeding, swelling, or severe pain. Treatment rendered will be geared only toward making the patient comfortable.

We are answering our phones M-F 9AM to 5PM. Please call us if you have any questions or concerns regarding your treatment or if you have what you consider an orthodontic emergency. We will be able to guide you over the telephone relative to many of your concerns. You may also reach us via email at info@tosmiles.com.

If you are undergoing Invisalign treatment and you have not already spoken to our office this week regarding when to change your aligners, please call our office for instructions ASAP.

We are sorry for any inconvenience this has caused or will cause you. We are committed to getting your treatment back on course as quickly as possible once we are allowed to see patients again. Both of our doctors and our entire team have agreed to work 6 days a week until we are "caught up". We will get there!

Thankfully, as we have said in the past, "it's just orthodontics!"

We are grateful for you now and always and we are excited for the day we can actually see you in the office.

Dr. Theroux, Dr. Barefoot and everybody at Total Orthodontics